

## **ANNUAL REPORT** 2017-2018



مؤسسة بناء للتنمية

**Building Foundation For Development** 



#### **Vision**

Ensuring that every person in Yemen has access to the most basic needs of daily life.

#### **Objective**

Being committed to contributing to the attainment of sustainable human development goals, and to the realization of the vision of peace and welfare for all through sustainable and effective development projects.

#### **Values**

- Justice & Equality.
- · Loyalty & Hard work.
- Confidentiality & Commitment.
- Transparency & Credibility.
- Cooperation & Creativity.



## About BFD

Building Foundation for Development (BFD) is a non-profit, non-governmental organization (NGO) officially established in 2015. It is a developmental national foundation which consists of a staff of professional, active, and independent men and women who are passionate about the development of Yemen.

We are committed to raising the quality of life for women, children, and youth through implementing development projects, doing research and studies, and creating partnerships with donors.

BFD seeks to implement its objectives through four major programs: Community and local development, capacity building, small and microenterprise development, and labor-intensive labor.

BFD implemented many emergency and development programs in various sectors such as Health, Nutrition, WASH, Food Security & Agriculture, Shelter, and Protection with high efficiency and quality. The prime factor behind our high quality of work is that our administration and financial system are based on universal standards.



#### **Executive summary**

All types of human suffering are terrible and dreadful, and should not be wished upon any human. Sadly, almost every kind of human suffering is present in Yemen. Innocent civilians including men, women, and children have been killed or injured as a direct result of the war and conflict. However, the consequences of war do not cease here, but rather continue to include the increasing difficulty of access to health care, decreasing mobility between different governorates, the collapse of the economy, ..., etc. As a result, millions of people in Yemen do not have access to the most basic daily-life needs due to their state of poverty or them being under siege with all roads blocked.

No crisis in the history of the world has been more severe and desperately critical than this ongoing humanitarian crisis in Yemen. The number of people who are in need or at risk is accumulating from year to year. Since 2017, the total number of people who need some sort of assistance has increased from 20.7 million to 22.2 million in 2018, and has reached 24.1 million in this year (2019), which is 80 percent of the population. This increase is evident that the work of philanthropic NGOs is not enough to make a substantial difference to the outcome of this conflict. Only with the complete cease of war and conflict would those numbers decrease, alongside the collaboration of local authorities to facilitate and support humanitarian assistance.

**Moreover,** the severity of needs is deepening and exasperating in all sectors. According to the United Nations Office for the Humanitarian Affairs (OCHA), food insecurity is affecting more than 20 million people in the country with 10 million of them suffering from extreme levels of hunger. And, 7.4

Dr. Ali Ahmed Qasim Al Mandaleeq
Executive Director

million need either treatment or prevention practices of malnutrition including 3.2 million people who suffer from acute malnutrition - 2 million are children under 5 and more than one million are pregnant and lactating women (PLWs). Additionally, 19.7 million people lack access to sufficient health care while 17.8 million people lack access clean water and sanitation. As a result, hundreds of thousands of people fell sick to waterborne diseases including cholera. Moreover, the number of IDPs has increased from 2.2 million (last year) to 3.3 million (this year), which includes 685,000 people who escaped from the war in Al Hodeida and the west coast. As a result of the escalating conflict, public and civilian infrastructures are damaged, and the severity of humanitarian needs is intensified. Furthermore, the institutional collapse and currency depreciation in addition to having the economy drastically contracted have led to a significant diminish of income opportunities compromising people's access to basic services.

In conclusion, the need for assistance has intensified across all sectors making one third of the population suffer from a convergence of several dire vulnerabilities. Furthermore, the increasing rates of hunger and morbidity -compared to last year- are forcing tremendous numbers of people to depend on humanitarian assistance which is increasingly becoming the only lifeline for millions of Yemenis. Consequently, BFD has been working and is still working relentlessly to attend to the needs of the Yemeni people. Hence, the reminder of this document shows BFD's achievements in helping conflict-affected people throughout the years 2017 and 2018 in different sectors.





### **Total Achievements in 2017-2018**





























**ACHIEVEMENT** 

**TOTAL BUDGET** 

USD 10,703,714.49



## Integrated Health & Nutrition

By providing communities in YEMEN with access to critical, lifesaving, and sustainable health services, BFD aims to reduce mortality and morbidity among women and children, improve the nutritional status of children, and control as well treat communicable diseases. Moreover, BFD contributes to the sustainability of project goals after project completion by strengthening the capacity of health workers and rebuilding trust between the beneficiaries and providers of health services.



#### 1. Lifesaving and preventive Integrated Health, Nutrition and WASH interventions.

Duration of project: From: July 2016 to: January 2019

Donor: UNICEF 516,700,391 YER

#### **Targeted areas:**



**AL MATON** 

**AZ ZAHIR** 

**AL GHAYL** 

ALMASLOB

AL MATAMMAH

RAJUZAH

AL KHALQ AND ALHAZM

KHARAB AL MARASHI

BART AL ANAN AND AL HUMAYDAT.

#### **Objective:**

The goal of project was to reduce the morbidity and mortality among PLWs, U5 and neonates in Al Jawf governorate during the period of project.

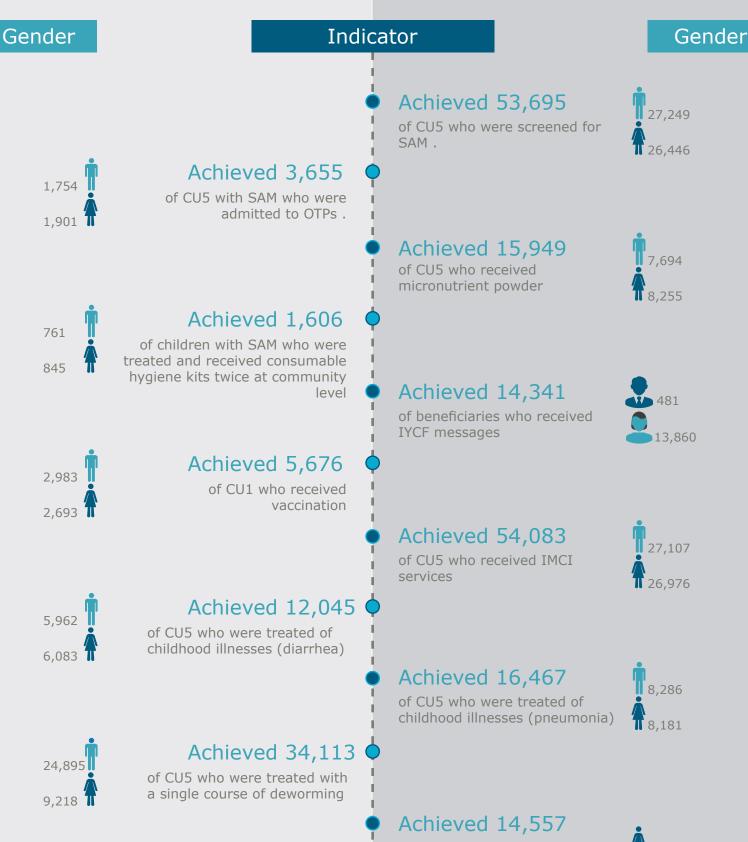
#### **Activities:**

- Rehabilitation of health facilities
- Deploying mobile medical teams.
- Providing medical and nutritional supplies.
- Building the capacities of health workers in the targeted health facilities.
- Conducting awareness raising sessions.
- Providing IMCI, EPI, MNH and nutritional services.

#### Training and capacity building:

3 separate training courses on CMAM, IMCI and CBMNC, in addition to CHVs training.





158

#### Achieved 158

of deliveries attended by qualified personnel



of PLW provided with at least one ANC





#### Gender

#### Indicator

#### Gender

#### Achieved 20,980

of PLWs who received Iron & Folic at last once



#### Achieved 49,239

of integrated health, nutrition, and hygiene promotion sessions conducted at household level and at MHT sites



of CHVs trained



42 26

#### Achieved 68

of health workers trained on CMAM in targeted districts

#### Achieved 23

of health workers trained on **IMCI** 





#### Achieved 23

of midwives trained on **CBMNC** 

#### Achieved 1

of TFCs established

#### Achieved 11

of HFs rehabilitated

#### Achieved 7

MTs deployed

#### Achieved 4

of training courses



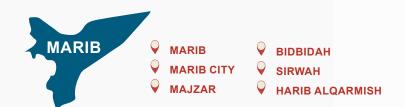


## 2. Scaling Up Health and Nutrition Services in Conflict Affected Governorates Marib & AlBayda

Project duration: From Dec 2016 to: Nov 2017

Donor: UNICEF <u>243,224,575 YER</u>

#### **Targeted areas**





#### **Objective:**

Provide improved and equitable use of high-impact maternal, newborn and child health specific and sensitive interventions to reduce the rates of mortality and morbidity among women and children in Marib and AlBayda.

#### **Activities:**

- 1. Rehabilitation of health facilities
- 2. Deploying mobile medical teams.
- 3. Providing medical and nutritional supplies.
- 4. Building the capacities of health workers in the targeted health facilities.
- 5. Conducting awareness raising sessions.
- 6. Providing IMCI, EPI, MNH and nutritional services.

#### Training and capacity building:

3 separate training courses on CMAM, IMCI, and IYCF, in addition to CHVs & C4D training.







#### Gender

#### Indicator

#### Gender



#### Achieved 1,697

of CU5 with SAM admitted to OTPs.





Achieved 31,630

of CU5 screened for

malnutrition.

of CU5 with MAM who received SFPs services.





#### Achieved 23,013

of CU5 received IMCI services



of CU5 received micronutrient powder





### Achieved 6,643

of PLW provided with at least one ANC.

#### Achieved 205,655

of reached people in the community with key life H&N awareness sessions.





#### Achieved 18

of health workers trained on IYCF

#### Achieved 76

of health workers trained on CMAM.





#### Achieved 48

of health workers trained on IMCI.

#### Achieved 72

of community leaders sensitized on community intervention package





#### Achieved 575

of CHVs trained on CMAM and C4D package.



#### 3. Cholera Emergency Response

Project duration 15/6/2017 to: 31/12/2017

Donor: UNICEF 2,500,000 USD

#### **Targeted areas:**

GOVERONATE	DISTRICT
Amran	Bani Suraim, Jabal Iyal Yazid, Harf Sufyan, Raydah, Shaharah, Amran, Maswar)
Al Jawf	Al Hazm, Khabb wa Sha'af, Al Humaydat, Al Khalq, Az Zahir, Al Maton, Al Matammah, Kharb Al Marashi, Rajuzah)
Al Mahwit	(Ar Rujum, Al Mahwait, Hufash, Al Mahwit City, Mil- han)
Dhamar	Al Manar, Utmah, Anss, Maghrib Ans, Mayfa'at Ans, Wusab As Safil, Wusab Al Ali)
Marib	(Al Abdiyah, Al Jubah, Harib, Mahliyah, Marib, Marib City, Majzar)

### **Objective:**

To reduce mortality rates related to cholera and prevent the cholera outbreak from spreading to high risk districts, and reduce fatality rate related to AWD to below 1%.

#### **Activities:**

- Rehabilitation of health facilities.
- Establishing ORCs.
- Providing medical supplies.
- Conducting Hygiene promotion sessions.



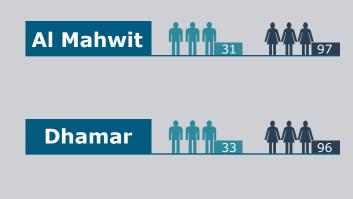




#### TRAINING AND CAPACITY BUILDING

598 health workers were trained in cholera case management infection control measures as follows:





Gender

#### Indicator

Gender

Achieved 111,697 of treated cases of AWD.





Achieved 75

of HFs rehabilitated.

Achieved 1

of training courses



Achieved 598

of HWs trained on cholera case management and infection control measures.



## 4. Integrated Nutrition, Health, WASH Response in Sana'a – Yemen

Project duration: From: August 1, 2017 to June 30, 2018

Donor: Partner with R.I, Funded OCHA 200,000 USD

#### **Targeted areas:**



#### **Objective:**

Reduce the mortality and morbidity rates related to preventable communicable diseases in targeted districts of Sana'a.

#### **Activities:**

- Providing health, WASH and nutrition awareness massages and promote community household and personal hygienic practices.
- · Selecting and training CHWs.

#### Training and capacity building:

2 training courses for CHVs on how to carry out activities.

1 training course on WASH promotion and practices.





#### **Project achievement:**

#### Gender

#### Indicator

#### Gender

## 2,162

#### Achieved 4,171

of children (6-59 months) screened for acute malnutrition

## Achieved 3,632

of children provided de-worming course.



## 2,009

#### Achieved 1,490

of PLW screened for acute malnutrition





#### Achieved 99,866

of individuals reached with hygiene promotion activities

#### Achieved 95,831

of community members practicing target health education message



#### Achieved 11,680

of awareness sessions conducted in the community on WASH, nutrition, Health, and IYCF

#### Achieved 130

of CHWs trained in community mobilization and screening for IYCF support



#### Achieved 3

of training courses



## 5. Lifesaving and preventive Integrated Health, Nutrition and WASH interventions in Al-Hodeida governo rate.

Project duration: From: 20/8/2017 to: 6/2/2018

Donor: UNICEF (amount to be added)

#### **Targeted areas:**



#### **Objective:**

Improve the nutritional status among children and women in the targeted high priority districts of Al-Hodeida.

#### **Activities:**

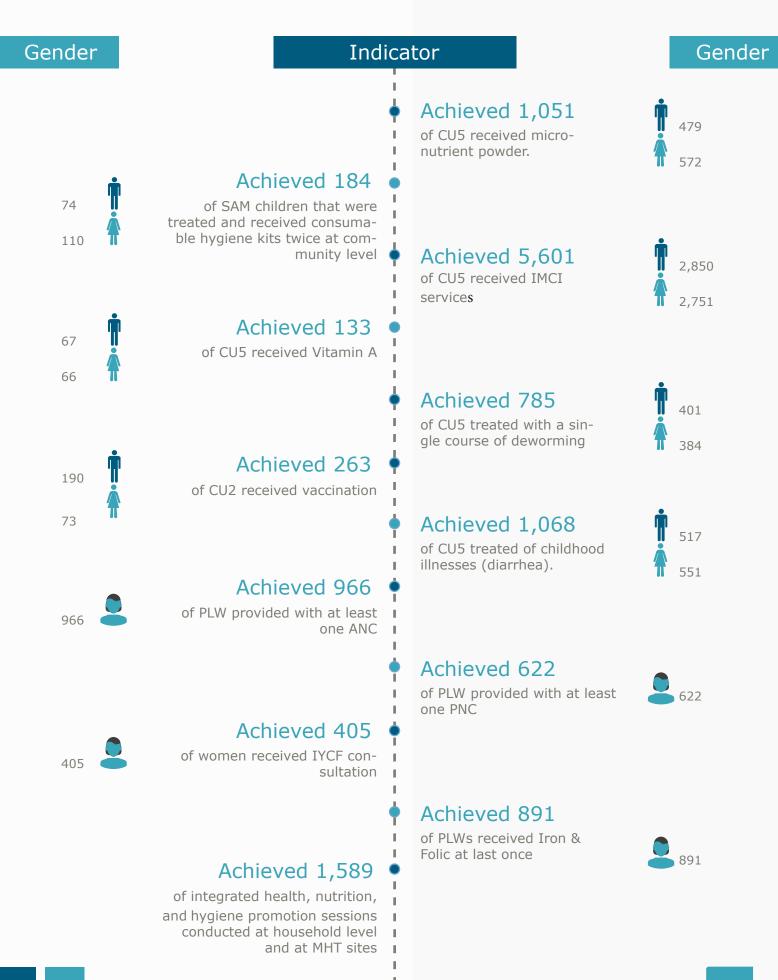
- Rehabilitation of HFs.
- · Conducting awareness raising sessions.
- Sub-national capacity building and training.
- Providing medical supplies.
- providing MNH, IMCI, Epi and nutritional services.

#### Training and capacity building:

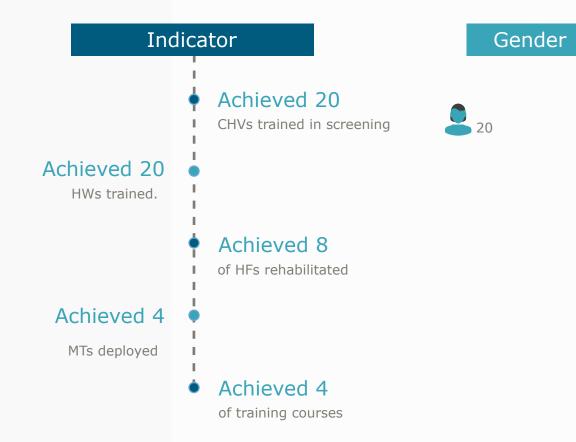
3 separate training courses on CMAM, IMCI, and EPI, in addition to CHVs & C4D training.











### **Project achievement:**

Integrated Health and Nutrition Project [Al Hodeidah and Dhamar Governorates]

Project duration: January 2018- November 2018

Donor: OCHA (YHF) <u>USD 100,000,000</u>



Gender





#### **Targeted areas:**





#### **Objective:**

Contribution in addressing the underlying causes of food security and malnutrition to the most vulnerable people in Al Hodeida and Dhamar governorates by delivering a package of quality and life-saving interventions.

#### **Project activities:**

Rehabilitation of HFs.

Conducting awareness raising sessions.

Sub-national capacity building and training by training HWs and CHVs.

Providing medical supplies.

providing RH, IYCF, IMCI, Epi and nutritional services.

#### **Training and capacity building:**

The project contributed in capacity building of GHO/DHO staff by conducting on-job training in all the 6 HFs in the following:

- Infection control procedures.
- Dealing with outbreaks (Cholera, Diphtheria, Malaria, etc.)
- Monitoring & Evaluation activities.
- PHC programs including (CMAM, IMCI, CBMNC and EPI).
- Reporting.
- Stock management.

Gender



#### Indicator Gender Achieved 6,462 6.462 of PLWs receiving multiple micronutrient supplementation (MNPs) Achieved 7,647 of women received IYCF consultation. Achieved 5,381 of PLWs received Iron & Folic at last once. Achieved 21,467 6,015 of disease outbreaks reported (cholera, measles, acute meningitis, others) Achieved 322 of critical cases successfully referred. Achieved 59,179 59.179 of affected people provided with health promotion messages. Achieved 6 of fully functional OTPs established Achieved 36 of health professionals trained Achieved 51 38 of healthcare workers incentivized in hospitals or health 13 facilities. Achieved 35 of health workers trained in the management of acute malnutrition. Achieved 22 of CHWs trained in community mobilization and screening for

IYCF support.

Achieved 6 of training courses



## 6. AWD emergency response project in Amran and Dhamar.

Project duration 15/9/2018 - 31/1/2019

Donor UNICEF <u>175,000,000 YER</u>

#### **Targeted areas**



#### **Objective:**

Reduce mortality and morbidity rates related cholera, and control the cholera outbreak in targeted districts of Amran and Dhamar.

#### **Project activities:**

- 1. Activation of 5 DTCs and 10 ORCs in both governorates.
- 2. Training of health workers working in targeted health facilities.
- 3. Training of CHVs.
- 4. Supplying health facilities with medications, intravenous solutions, solutions and cleaning supplies.
- 5. Rehabilitation of the targeted health facilities and supplying them with solar power systems.

#### Training and capacity building:

HWs & CHVs were trained in both governorates on cholera case management, and on disease and outbreak control.





Gender Indicator Gender Achieved 7,634 681 3,060 of suspected cases of AWD reported Achieved 2,920 1,171 260 of RDTs done Achieved 887 of Positive RDT cases

> Achieved 5 of DTCs established Achieved 10 of ORCs established Achieved 75 of CHVs trained

Achieved 107 of HWs trained Achieved 2

of training courses conducted.



## 7. Urgent Emergency Health Project in Ad Durayhimi and Zabid districts in Hodiedah Gov. and Wusab As Safil district in Dhamar Gov.

Project duration 1/7/2018-30/1/2019

Donor OCHA USD 700,000





#### **Objective:**

Providing immediate access to lifesaving emergency packages including minimum healthcare services for communities in priority geographical areas with the highest IDP/host community ratios.

#### **Project activities:**

- Operationalization and rehabilitation of health centers and hospitals with fully functional emergency rooms.
- Provision of Primary Health Care services and Minimum Service Package for provision of basic health services and reproductive health services and child health care (immunizations and integrated management of childhood illnesses).
- Provide emergency medical and surgical care to war wounded patients.
- Implementation of educational activities, awareness sessions, dissemination of public health information and distribution of educational materials through the community and through the facilities.
- Training of health staff in targeted health facilities on surveillance, case management, first aid, trauma care etc.
- Operation support for ambulances for immediate emergency referrals from trauma stabilization units in Al Doraihemi

#### Training and capacity building:

2 refreshment meetings were conducted.

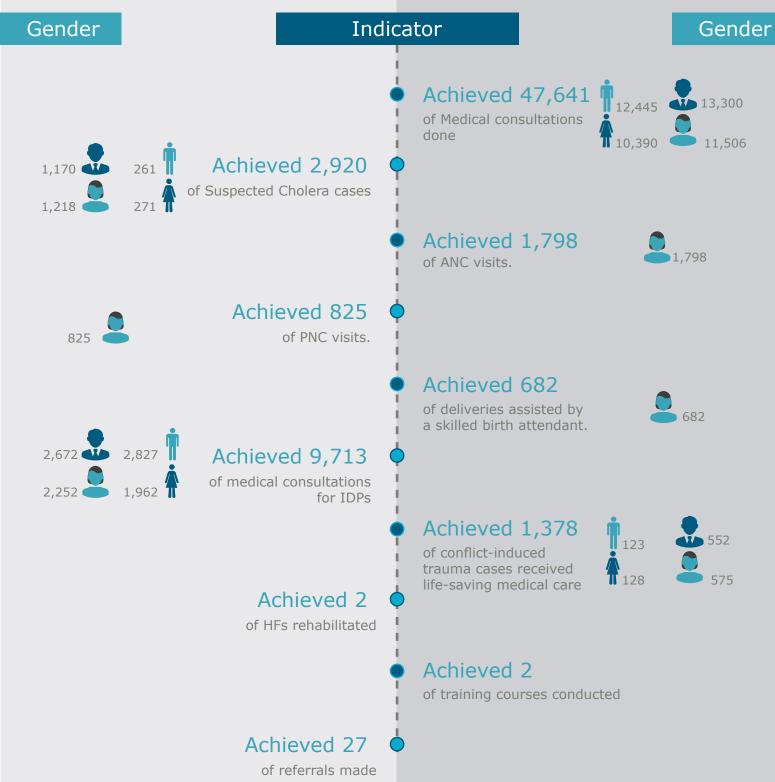
26 HWs in Al Hodeida were trained:

Advance trauma life support (one course).

Basic life support (one course).









### 8. Emergency Maternal Obstetric Newborn Care

Project duration from October 2018 to December 2018 Donor UNFPA <u>USD 5,312,021</u>

#### **Targeted areas:**

Gov	Dis	
Alhodeidah	Bajil, Alltohaita, Zabid, Jabal Ra'a, Ad Dahi	
Almahweet	Shibam , Altawela, Alrujum, Mawheet City, Alkhabt, Bani Sa'ad, Hufash	
Наја	Khairan Alnoharaq, Mabin, Kohlan Alsharaf, Aflah Yemen, Almoftah	
Dhamar	Dhamar City, Dhwran, Utma, Wusab	
Marib	Marib City, Soroah	
Aljawf	Almoton	

#### **Objective:**

The Objective is to enhance access to maternal health and family planning services with a focus on underserved areas and humanitarian emergencies in targeted areas.

#### **Project activities:**

- Rehabilitation of health facilities.
- Supplying visibility Items and cleaning tools.
- Supplying medical equipment and supplies.
- Training of HWs and CHVs.

#### Training and capacity building:

- 1 training course on Information Systems for 25 participants in Higher Institute Haja.
- 1 training course on GPs Implanon for 11 Participants in Alzahraoi Health Center Sana'a.
- 1 training course on MWs Implanon for 11 Participants in Alolafi Health Center Sana'a





#### 9. Integrated Health & Nutrition project in conflict affected gover norates of Hodeida and Al Mahweet

Duration 2 Years (15 May 2018 to 15 May 2020) Donor UNICEF 1,260,211,500 YER

#### **Targeted areas:**

Gov	Dis
Al Hodaidah	Al Tuhayta, Ad Dahi, Al Mighlaf, Bajil
Al Mahweet	Bani Sa'ad, Hufash, Al Rujm







Ensure access to primary health and nutrition activities for CU5 and PLW among the affected populations in the targeted districts through HFs rehabilitation and MTs, and improve the capacity to prevent and manage malnutrition among CU5 and PLW through CHVs' activities in hard to reach villages of the targeted districts.

#### **Project activities:**

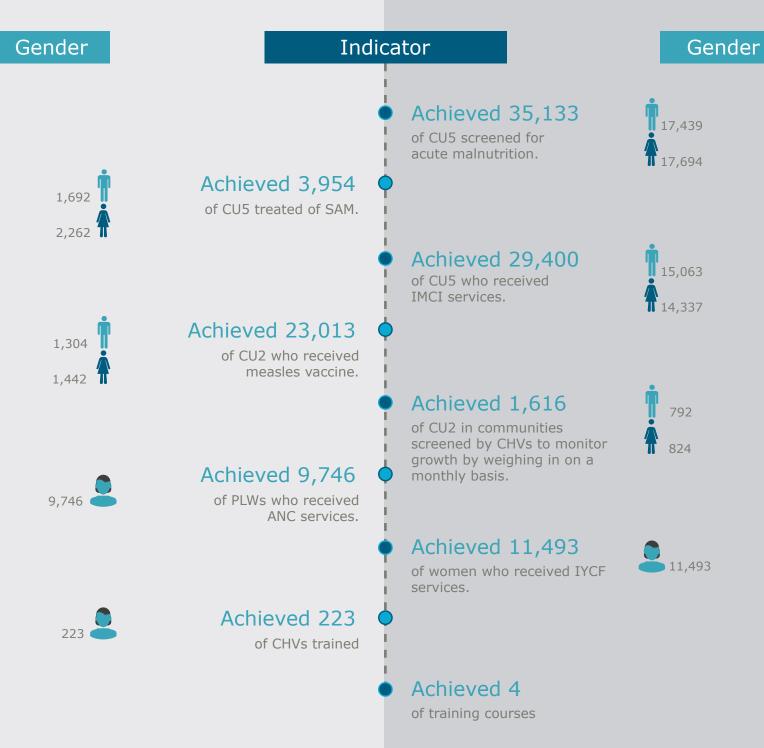
- Rehabilitation of health facilities in the targeted districts
- Training & deploying mobile medical teams
- Supporting HFs with Medications, Lab solutions and Medical Equipment.
- Supplying HFs with plumpy nut and micronutrients
- Nominating and training CHVs in Al Hodeidah and Al Mahweet Governorates.
- HWs Training.

#### Training and capacity building:

- CHVs training.
- 1 training course on CMAM.
- 1 training course on IMCI.
- 1 training course on CBMNCA.









## Wash

BFD aims to increase sustainable and equitable access to water in order to improve health and hygiene conditions. This is converted through construction and rehabilitation of water infrastructures, capacity building for treatment and rationalization of water, improvement of sanitation facilities, hygiene promotion campaigns in schools and communities.



## Comprehensive WASH Cholera Response at Households level in the three hotspot districts of Amran Governorate

Duration of project: From 12/07/2017 to: 31/12/2017

Donor: UNICEF <u>USD 991,693.49</u>

#### **Targeted areas:**



#### **Objective:**

To contain the ongoing cholera outbreak and reduce excess mortality and morbidity rates related to cholera in the three hotspot districts of Amran Governorate.

#### **Activities:**

- a. Provide access to safe drinking water to all households in the three hotspot districts of Amran governorate.
- b. Promotion of safe practices and delivering hygienic messages to all households in the three hotspot districts of cholera in Amran governorate.
- c. Provision of essentials WASH NFI's for complementing safe practices.

#### Training and capacity building:

CHVs training.

Training technicians on chlorination.







#### Gender

#### Indicator

#### Gender

## 126,902 Achieved 316,606

of people practicing hand-

washing with soaps





#### Achieved 37,495

of households which had their water storage tanks sanitized.



#### **Achieved 310,543**

of individuals reached with consumable hygiene kit (soaps and washing powder), Aqua Tabs and Jerry Cans.





#### Achieved 260,169

of individuals with higher awareness on cholera and food/water storing methods through IEC.

#### Achieved 52

of water tanks supplied to vulnerable communities.

### Achieved 43,483

of hygiene kits distributed.

#### Achieved 2

of training courses

#### Achieved 94

of CHVs trained.

#### Achieved 188

of technicians trained on chlorination.



#### **Protection**

Every human has the right to a life free of sexual assault, abuse and exploitation; the right to good health, security and well-being. Therefore, BFD's protection activities focus on areas which have the highest levels of displacement where cases of children in need of protection due to separation from their families, association with armed groups, or having their basic human rights violated are very common. Assessment of IDPs needs and advocating for support was the first priority of BFD to intensify the efforts of partners trying to help and support all IDPs. In addition, BFD's volunteer network in various governorates seek to address the violence issues and all other issues concerning the rights of women and children.

#### Friendly spaces for women and children.

From 1/8/2018 To 30/7/2019

Donor: BFD

#### Targeted areas



#### **Objective:**

To create friendly and safe places for women and children to help them adapt and give them opportunities to utilize their energy.

#### **Project activities:**

2 schools were used to carry out project activities Al Iman school and Al Fath school.

Teaching Handcrafts (tailoring).

Establishing friendly spaces (storytelling, playing games, entertainment)

#### **Project achievement**

60 students (male & female) benefited from project activities.

70 women were trained on tailoring.



## The Strategic plan summary of 2018

Strategic objectives:

- 1. Building the institutional capacities of BFD.
- 2. Developing and building BFD's financial capacity to ensure the continuation of implementing programs.
- 3. Updating the logistics service system to ensure a fast and good quality response to the demands of different projects.
- 4. Reinforcing relationships with partners in a manner that achieves the common interests of BFD as well as partners.
- 5. Developing and implementing an HR system that meets standards of performance quality in humanitarian organizations.



## **Building the institutional capacities of BFD.**

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
Establishing the internal regulations of BFD	Jobs that have a job description guide (100%)	Conduct a workshop to determine job titles for different positions.
	Administrative operations that have executive procedures which achieve effectiveness and efficiency in performance (80%)	
	, .	Update BFD's regulations and translate them to English language to meet the demands of most donors
	Administrative operations that use the computerized system in daily procedures (80%)	Change all systems related to finance (procurements- archiving- HR) from manual to computerized systems
		Integrate a computerized system to follow all administrative transactions
Capacity build-ing of the middle	Courses focused on the administrative leadership and implemented in the duration of the plan (90%)	Develop and implement a policy for training the administrative leadership of BFD
and upper man- agement levels of BFD	Administrative procedures that are related to the leadership	Develop a computerized monitoring and evaluation system for the different



## **Building the institutional capacities of BFD.**

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
Enhancing plan-	Having operational plans for primary and subsidiary activities of BFD (80%)	Having a strategic plan for BFD which covers the next 5 years  Create an administration for quality control to improve the process of planning and monitoring
ning and super- vision of BFD's workflow	Having a unified monitoring and evaluation mechanism for different projects and activities (80%)	
Capacity build- ing of employees according to the	Employee-focused capacity building programs implemented according to the annual training plan (80%)	Develop and implement an employee focused policy of training and development  Study the annual training needs of employees
strategic objec- tives	Leadership satisfaction with employee's performance in the different sectors (75%)	Hire employees according to standards





## Developing and building BFD's financial capacity to ensure the continuation of implementing programs.

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
Increasing BFD's revenue to contribute in achieving the strategic objectives	Expansion in making partnerships with new donors in new sectors (5%)	l ,
	Annual increment in creating partnerships with new or previous donors compared to past years (5%)	marketing of at least 5-7 pro-
Regulation and rationalization of spending to achieve the strategic objectives	Efficiency in using BFD's capabilities in implemented projects (80%)	Issue a financial regulation which sets the mechanism of pay regarding (supervision-evaluation-salaries)  Monthly spending plans for dif-
		ferent projects and administra- tive units  Conduct periodic meetings with project managers to review the
	Financial transactions completed via the computerized finance	spending level in budgets  Development and implementation of a computerized financial
	system (90%)	system in all financial transactions  More budget regulation during
	Not exceeding projects' budgets compared to last year (90%)	project planning phase and implementation of periodic review of budgets to correct any deviation in the right time



# Updating the logistics service system to ensure a fast and good quality response to the demands of different projects.

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
	Having a guide and an advanced procurement system for BFD (100%)	Prepare annual procurement plans which include all purchases of BFD.  Development and implementation of a computerized procurement system
Updating the logistics service system	Updating the computerized storage system and connecting it to BFD's branches (100%)	Development of a computerized storage system  Connect the computerized storage system in Headquarters to storage in branches  Connect the computerized storage system to the computerized administrative system
Reinforcing the relationship between project management and logistics	Having a clear mechanism that describes the relationship between the two administrations (100%)	Conduct a workshop to determine duties of the logistics ad-





## Reinforcing relationships with partners in a manner that achieves the common interests of BFD as well as partners.

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
	External clients' and donors' satisfaction (80%)	set the meeting minutes for meetings with external clients (donors) evaluate the satisfaction level of parties with whom BFD interacts and review the output of this evaluation and implement recommendations for improvement
	Internal clients' satisfaction (80%)	conduct periodic internal meetings for BFD's employees
Enhancing the satisfaction level of clients (external, internal, beneficiaries)		set a tool for evaluating the satisfaction level among internal clients
		review outputs of the satisfaction level evaluation among internal clients by forms made for this purpose
	Beneficiaries' satisfaction (80%)	set a tool for measuring the satisfaction level of beneficiaries from different projects and services as well as for quality control based on principles such as respect, punctuality, professionalism, benefaction. distribution of the satisfaction level measuring tool among the beneficiaries of projects implemented by BFD review the outputs from the evalua-
		tion of the satisfaction level of beneficiaries, as well as the evaluation of performance



## Reinforcing relationships with partners in a manner that achieves the common interests of BFD as well as partners.

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
Rising the level of promotion and marketing of BFD among governmental and private parties as well as donor organizations	Having a media unit that promotes BFD's work (bro-	open a multimedia department in BFD
	chures- profile- stickers- printed materialsetc.) (100%)	update and activate BFD's website and social media pages.
	Annual increment in governmental and private parties who are informed of BFD's activities and with whom BFD has contracts (10%)	participation in the promotion of BFD among governmental parties and ministries of relations to our work
	Annual increment in donor organizations who are informed of BFD's activities	implement field visits and coordinate with international organizations
	and with whom BFD has contracts (10%)	Establish partnerships with civil community organizations of relations to our work
	Periodic meetings that include BFD alongside with other organizations and governmental parties (80%)	Attend the periodic meetings which are held for the different entities involved in humanitarian work
Reinforcing partner- ships with local or- ganizations and foun- dations	Partnerships with local organizations to build their capacities (5%)	Contracting with at least 2 local organizations a year to build their capacities





# Developing and implementing an HR system that meets standards of performance quality in human-itarian organizations.

SPECIFIC OBJECTIVES	PERFORMANCE INDICATOR	ACTIVITIES
Establishing a	New employments done according to the new employment policy (100%)	Develop and implement an employ- ment policy that focuses on the quali- ty of performance
		Take into consideration that the social diversity ratio in employment must be no less than 30%
shown certified plan for the employment		When hiring new cadre, give priority to people with excellent English
policy of BFD	Administrative leadership satisfaction with new employees who were hired according to the new policy (80%)	Design an employee evaluation tool that takes into consideration BFD's nature of work and the nature of different work positions
		Monthly evaluation of employees by the administrative leadership
Developing an employee guide that	Having an advanced employee guide which includes everything related to the employee in BFD (100%)	Set and implement an employee guide which explains everything related to the employee and the job
ensures good quali- ty of performance		Set and implement a policy for attracting as well as selecting volunteers
Implementing employee focused social activities	Implemented employee focused social activities compared to past years (100%)	Set and implement a plan for social activities of employees
	Employees who have social and health insurance (80%)	set and implement social and health insurance plans for employees
		Contracting with an insurance company in agreement with the employment laws in Yemen



### BFD's performance in 2018

#### LOGISTICS DEPARTMENT

## **STRENGTHS**

- Several available storage areas in headquarters as well as branches that cover BFD's need.
- An electronic storage system is available.
- BFD has technical expertise in the logistics department.

#### Weaknesses



- Weak communications with the different programs.
- Weak procurement system.
- Weak movement plan (there is no administration for movement in the Foundation)
- There is no security unit.

#### CAPACITIES AND FINANCIAL RESOURCES

## STRENGTHS

- BFD has several computerized accounting software that help producing accurate financial work.
- BFD has received several certificates of appreciation from several auditing firms.
- BFD has a number of projects that covers its institutional need for several years to come.

### Weaknesses



- Lack of qualified staff in the financial department, especially regarding English language.
- There is no clear guide for procedures of all financial transactions.
- BFD's workflow is completely dependent on donors' support.

### BFD's performance in 2018

#### **HUMAN RESOURCES**

## STRENGTHS

- BFD has a cadre of skilled and experienced youth.
- A team including a range of specialties and experienced individuals.
- BFD has a convenient number of volunteers who are capable of building their skills and experience.
- Increasing percentage of female employee's integration; reached 50% of staff.

#### Weaknesses \( \)



- There is no administrative system that defines the mechanism of employment.
- A weak HR system regarding to employee's rights and duties.
- Weak employee focused social activities.
- There is no defined mechanism for building administrative and technical capacities of employees.
- Losing several qualified personnel.
- The salary system for some jobs is undetermined.
- Weak supervision and monitoring systems in the office as well as the field.
- Weak ability of finding access channels to targeted groups to measure the satisfaction level.

#### **PARTNERS**

## STRENGTHS

- Having multiple partnerships with multiple donors and not depending on one donor.
- The Foundation has an effective involvement in most hubs of humanitarian clusters in Yemen.
- The Foundation has an ability to establish relations with different administrational authorities.
- The Foundation has an excellent reputation among local communities due to its ability to establish good relationships with local communities.

#### Weaknesses



- Insufficient media promotion of the Foundation among some donors (there are no promotional activities).
- Dependence on short term emergency projects.
- Weak communications with local communities as well as weak community activities.



### **Institutional Building**

#### THE INTERNAL ENVIRONMENT

Institutional Building (leadership, structure, job description, strategic plans, work procedures)

## STRENGTHS

- BFD has a clear vision, message and strategic plan.
- There is a clear administrative structure which meets BFDs' work needs.
- BFD works according to licenses given by concerned official parties.
- BFD has a main system and updated executive regulations.
- Great relationships between staff and leadership.

### Weaknesses



- There are no operational plans that translate BFD's strategic plan.
- The job description is not used or applied much. Also, it is unclear regarding several jobs and some jobs are not included in it.
- There is no clear guide for some work procedures of some departments such as finance and logistics.
- BFD depends on paper based transactions system in daily work instead of an electronic system.
- Low interest in having indicators that evaluate success and measure the effect of each objective or plan.

#### THE EXTERNAL ENVIRONMENT

## STRENGTHS

- The need for interventions in several hard reached locations which are reached by BFD.
- The continuation of conflict in the country and the deterioration humanitarian situation increase intervention opportunities.
- Low capabilities in the governmental sector to implement humanitarian interventions in local communities.
- Several donors are interested in testing BFD's success of previous projects.
- The international interest in the field of humanitarian intervention in Yemen has increased and is expected to continue increasing in the near future.

## Weaknesses



- The continuation of conflict and political disorder in the country.
- Policies and administrative procedures of authorities in the targeted areas are constantly changing.
- A large number of international as well as national organizations are working in the same field.
- Expanding the interest of donors regarding supported sectors.





## **Building Foundation for Development (BFD)**

f

ρ

ت

**Annual report 2017 / 2018** 

45